



2025 SOC 2 Certifications

Overview

The purpose of SOC 2 reports is to specifically address one or more of the following five key system attributes in a service organization: Security, Availability, Confidentiality, Processing Integrity, and Privacy. Where SOC 1 is intended for controls that may impact financial reporting, SOC 2 is intended to communicate a Service Organization's controls in one or more of these Trust Services Criteria (TSP).

A SOC 2 report provides the service organization's clients with a document outlining their system and controls, demonstrating how client information is maintained in a secure manner, and aiding clients in performing their evaluation of the effectiveness of controls that may require their administration.

The Trust Services Principles (TSPs) is a set of professional attestation and advisory services developed by the American Institute of Certified Public Accountants (AICPA) to address the risks and opportunities of IT-enabled systems and privacy programs at third party service organizations. The TSPs address the topics of Security, Availability, Confidentiality, Process Integrity and Privacy. The standards for each TSP are published and maintained by the AICPA.

Canadian Voice Services

KirkpatrickPrice examined Zayo's Canadian Voice Services offering throughout the period January 1, 2025, to December 31, 2025, which includes the following services:

- Zayo UC+
- SIP Solutions
- Zayo Voice

The description indicates that complementary subservice organization controls that are suitably designed and operating effectively are necessary, along with controls at Zayo Group, LLC, to achieve Zayo Group, LLC's service commitments and system requirements based on the applicable trust services criteria. The description presents Zayo Group, LLC's controls, the applicable trust services criteria, and the types of complementary subservice organization controls assumed in the design of Zayo Group, LLC's controls. The description does not disclose the actual controls at the subservice organizations. Our examination did not include the services provided by the subservice organizations, and we have not evaluated the suitability of the design or operating effectiveness of such complementary subservice organization controls.

Audit Results

KirkpatrickPrice stated in the report that:

- a. The description presents Zayo Group, LLC's Zayo Voice services system that was designed and implemented throughout the period January 1, 2025, to December 31, 2025, in accordance with the description criteria.
- b. The controls stated in the description were suitably designed throughout the period January 1, 2025, to December 31, 2025, to provide reasonable assurance that Zayo Group, LLC's service commitments and system requirements would be achieved based on the applicable trust services criteria, if its controls operated effectively throughout that period and if the subservice organizations and user entities applied the complementary controls assumed in the design of Zayo Group, LLC's controls throughout that period.
- c. The controls stated in the description operated effectively throughout the period January 1, 2025, to December 31, 2025, to provide reasonable assurance that Zayo Group, LLC's service commitments and system requirements were achieved based on the applicable trust services criteria, if complementary subservice organization controls and complementary user entity controls assumed in the design of Zayo Group, LLC's controls operated effectively throughout that period.

This report, including the description of tests of controls and results thereof in section IV, is intended solely for the information and use of Zayo Group, LLC, user entities of Zayo Group, LLC's Zayo Voice services system during some or all of the period January 1, 2025, to December 31, 2025, business partners of Zayo Group, LLC subject to risks arising from interactions with the Zayo Voice services system, practitioners providing services to such user entities and business partners, prospective user entities and business partners, and regulators who have sufficient knowledge and understanding of the following:

- The nature of the service provided by the service organization
- How the service organization's system interacts with user entities, business partners, subservice organizations, and other parties
- Internal control and its limitations
- Complementary user entity controls and complementary subservice organization controls and how those controls interact with the controls at the service organization to achieve the service organization's service commitments and system requirements
- User entity responsibilities and how they may affect the user entity's ability to effectively use the service organization's services
- The applicable trust services criteria
- The risks that may threaten the achievement of the service organization's service commitments and system requirements and how controls address those risks

This report is not intended to be, and should not be, used by anyone other than these specified parties.

Managed Edge Services

KirkpatrickPrice examined Zayo's Managed Edge Service offerings throughout the period September 1, 2025, to December 31, 2025.

Zayo Group, LLC (Zayo) is a privately held company that offers its Managed Edge services to provide clients with network optimization and management. Zayo Managed Edge deploys, monitors, and manages network solutions in edge-to-core-to-cloud management. The organization can both fully or co-manage, monitor, and support customer's software-defined wide area network (SD-WAN), local area network (LAN), wi-fi, and security infrastructure. LAN solutions provide secure, optimized scalable connectivity within client organizations in order to reduce complexity. With SD-WAN, the solution connects offices, data centers, and clouds for enhanced performance, reliability, and security.

In addition to monitoring services, Zayo assists in managing network changes, security updates, policy management, and escalations. Secure Access Service Edge (SASE) services are offered, in which Zayo secures the SD-WAN through the following:

- Zero-trust network access
- Firewall as a service
- Cloud access security broker
- Secure web gateway

Zayo's fiber network maps provided by the Zayo group of companies—including Zayo North America, Zayo Europe, and Zayo Global Reach—include extensive metro connectivity, lit and dark fiber solutions, and expanding 400GB and 800GB-enabled routes. This allows customers to leverage new technologies that demand low-latency, high-bandwidth, scalability, and control. Zayo's team uses its experience of combining an approach built on collaboration, agility, and creativity, to serve a wide variety of customers, including wireless and wireline carriers, media, tech, content, finance, healthcare and other large enterprises.

Audit Results

KirkpatrickPrice stated in the report that:

- a. The description presents Zayo Group, LLC's Managed Edge services system that was designed and implemented throughout the period September 1, 2025, to December 31, 2025, in accordance with the description criteria.
- b. The controls stated in the description were suitably designed throughout the period September 1, 2025, to December 31, 2025, to provide reasonable assurance that Zayo Group, LLC's service commitments and system requirements would be achieved based on the applicable trust services criteria, if its controls operated effectively throughout that period and if the subservice organization and user entities applied the complementary controls assumed in the design of Zayo Group, LLC's controls throughout that period.

- c. The controls stated in the description operated effectively throughout the period September 1, 2025, to December 31, 2025, to provide reasonable assurance that Zayo Group, LLC's service commitments and system requirements were achieved based on the applicable trust services criteria, if complementary subservice organization controls and complementary user entity controls assumed in the design of Zayo Group, LLC's controls operated effectively throughout that period.

This report, including the description of tests of controls and results thereof in section IV, is intended solely for the information and use of Zayo Group, LLC, user entities of Zayo Group, LLC's Managed Edge services system during some or all of the period September 1, 2025, to December 31, 2025, business partners of Zayo Group, LLC subject to risks arising from interactions with the Managed Edge services system, practitioners providing services to such user entities and business partners, prospective user entities and business partners, and regulators who have sufficient knowledge and understanding of the following:

- The nature of the service provided by the service organization
- How the service organization's system interacts with user entities, business partners, subservice organizations, and other parties
- Internal control and its limitations
- Complementary user entity controls and complementary subservice organization controls and how those controls interact with the controls at the service organization to achieve the service organization's service commitments and system requirements
- User entity responsibilities and how they may affect the user entity's ability to effectively use the service organization's services
- The applicable trust services criteria
- The risks that may threaten the achievement of the service organization's service commitments and system requirements and how controls address those risks

This report is not intended to be, and should not be, used by anyone other than these specified parties.